Action Item #6

June 14, 2024

ISSUE:

The Welfare and Institutions Code requires all contracts of two hundred fifty thousand dollars (\$250,000.00) or more must be approved by the governing board of the regional center.

BACKGROUND:

The START service model is a comprehensive approach to crisis prevention and intervention for people with developmental disabilities and co-occurring mental health conditions. The model provides crisis planning and wraparound services that help support individuals at risk for acute crisis or loss of residential placement, and individuals who are currently experiencing crisis. The START program builds relationships and supports across service systems while decreasing the involvement of police and emergency response systems. START works within the community of individuals to enhance support and build communication between people and their communities.

The University of New Hampshire Center for START Services provides training and certification in the START model to community providers who make up the local START teams. Each local START team consists of a program director, clinical and medical directors, START coordinators, therapeutic coaches, coordinator team leads, coaching team leads, and administrative support.

The START team works with existing systems to capitalize and build on their capacity while promoting improved collaboration, communication, and expertise between service systems, schools, families, and other involved supports.

START provides consultation, training and technical assistance to community partners and organizations to create a well-trained network at the community level that can better support individuals in their home.

START coordinators work with individuals, families, and service providers to develop a crisis plan for the person and their systems of supports. The planning process includes reviewing current systems of care, recommending potential preventative and coping strategies for the person and caregivers, and agreeing on a process to access supports.

FISCAL IMPACT:

There is no increase in Purchase of Service (POS) costs from previous fiscal year.

ACTION REQUESTED:

The Board approve contract PS-2735 with UNH University of New Hampshire/UNH, Institute on Disability (PY1665) for START Services effective June 1, 2024 through February 28, 2028 for a total maximum contract amount of \$961,954.00.